ANNUAL REPORT 2011

THE YEAR IN REVIEW

Letter from

Our 29th has been another very productive and successful year.

Here are a few of the our Highlights.

Volunteer Study Completed

UVM sociology professors Nick Danigelis and Fred Fengler completed their study "The Dedicated Volunteers of HomeShare Vermont: A 28-Year Follow-Up" on how HomeShare Vermont uses volunteers in our screening and matching process. Danigelis and Fengler reported that they have not found another organization that uses volunteers in this unique manner.



New Caregiving Video

In order to help people better understand the Caregiving Program we developed a new video which highlights what this program is and how it is different than homesharing. Special thanks to Elaine Little and her family for being willing to tell their story.



International HomeShare Congress

Our Executive Director was again invited to give a keynote address at the second international HomeShare Congress. Some great new ideas came from the other delegates include marketing techniques, university collaborations and much more.

Trainings and Support

We continue to offer monthly support groups for our caregivers and homesharers. These support groups are staffed by Louise Dietzel, a licensed psychologist, to offer caregivers an opportunity to connect with others who provide care and to support them in the sometimes difficult work they do. Caregivers who attend find these support groups to be very helpful.

Welcome Handbooks

This year we developed four different handbooks giving more indepth information to people who have applied to our program about the process and what they can expect. We hope these will answer some questions that people have going through our screening and matching process.

Caregiver Evaluations

This year we formalized exit evaluations from families who have hired caregivers though our program. These evaluations will help us determine the quality of care that people received and help us make the best matches possible going forward. ↑

Remembering Nan ~ 1926–2011 ~



Nan Maitland died on March 1st in Switzerland. She was the founder of HomeShare International and a tireless and persuasive advocate for homesharing. For nearly fifteen years she had homesharers living with her and they enabled her to stay at home until the end of her life.

In the 1980's Nan had been looking for ways for seniors in England to stay in their homes so she came to Vermont to learn how homesharing works. She then developed a program in England and other programs around the world followed suit. She developed HomeShare International in 1999 to raise the profile of programs around the globe, to foster new programs and to encourage best practices. She did this all as a retired volunteer without compensation.

Nan came to the US Homesharing Conference in Burlington in 2006 and credited the international movement with its birth right here in Vermont. She was an active trustee of HomeShare International until her death. "She could talk homesharing for hours and was so inquisitive, always trying to figure out the best ways to make it succeed," said Kirby Dunn, Executive Director.

Nan's vision, energy and determination will be missed by all of us around the world. h



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A Letter from HOME ANNUAL REPORT FY II

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AmeriCorps Memo

FUNDRAISING FOR HOMESHARE

n May, HomeShare Vermont hosted our major fundraising event of the year, "Fun, Food, & Fortune" at the Sunset Ballroom in South Burlington. The event raised nearly \$15,000 for our homesharing and caregiving programs. The silent auction was a huge success thanks to over 100 local businesses and artists who donated terrific items. The Heads and Tails game, to win two JetBlue tickets to anywhere they fly, was one of the funnier moments of the evening. Congratulations to Brian Reed who was the last one standing. Many thanks to everyone who attended and participated!

One of the highlights of the evening was the great food donated by generous restaurants and caterers including:

A Single Pebble Green Mountain Coffee Roasters Hey There, Cupcake! La Villa Bistro Lake View House Leunig's Bistro Mirabelles Pulcinella's Shelburne Supermarket Sneakers Bistro Sugarsnap Waterfront Catering Wildtree Culinary Products

Another highlight was the terrific music by former board member Bill Drislane and his band Toss the Feathers.





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Accomplishments for FY 11

This year we worked with over 900 customers who were looking to stay in their home, find affordable housing and/or find a job providing personal nonmedical care in the home.

We helped **77 people** stay in their home through the help of a homesharer.

We helped **85 people** find an affordable place to live.

- The average rent for a new homesharing match this year was \$189/month.
- 37% of our new homesharing matches were service only paying no rent at all.

We helped **93 elders** and persons with disabilities stay at home or return home from a nursing home or hospital with the help of personal nonmedical caregivers of their choice.

We helped **101 people** find jobs providing personal non-medical care in the home.

We processed **310 applications**, made over **900 reference checks**, performed over **1,800 background checks**, interviewed **247 customers** (many in their homes) and facilitated **240 inhome introductions**.

To do this, it took **14 staff volunteers** in addition to our wonderful **4 person staff** and **1 AmeriCorps member**.

A Personalized Service: In both Homesharing and Caregiving our services are tailor made to the individual and we stay actively involved in all our matches to help with changing needs or any issues which may arise. We provide comprehensive screening including six different background checks and require at least three positive references.



HomeShare staff, clockwise from top left: MaryLou Thorpe, Amy Jelen, Kirby Dunn, Holly Reed

Homesharing is an old fashioned bartering arrangement where someone with a spare room in the home needs a little help, such as companionship, help with meals or simply a protective presence in the home, and is matched with someone who is looking for an affordable place to live and can offer an average of ten hours a week of service. An affordable rent or help with utilities can also be part of the exchange.

Caregiving serves people who need more help than a homesharer can provide. A caregiver is hired to provide personal, non-medical care in the home on either an hourly basis, or as a live-in companion who works full-time in exchange for a salary plus room and board. Our Caregiving Program is unique in that it is based on the self-directed model of care where the caregiver works directly for the person receiving care.

Our Screening & Matching Process

With nearly thirty years of experience, HomeShare Vermont has developed a comprehensive and client driven process to make the best in-home matches possible.

- Each applicant completes a written Application.
- A comprehensive Interview is scheduled to get to know what the person's needs are.
- Background checks are done and references are checked.
- If approved for the program, staff starts to look for a match.
- When we have someone we think might be a fit, we call and tell them about each other.
- If they would like to meet, we arrange an Introduction with staff present. Very often several Introductions might occur before the right person is found.
- If both agree, a Trial Match is set up, typically for two weeks.
- If that succeeds, a Match Agreement is signed, outlining the expectations of both parties.
- HomeShare staff stay in regular contact and are available if needs change or issues arise.

Caregiving

A typical day for Dean and Jeanne starts early-breakfast, meds, and daily testing and then they're off. Whether it's a drive in the country, shopping, running errands or whatever the day has in store, Dean and Jeanne are always on the go. That's not so surprising once you get to know these two.

Dean has had quite an adventuresome life and he has plenty of stories to tell about his life's journey. Being 91 years young doesn't stop this Air Force vet who flew B17's and B29's for more than 30 years. But Dean says the highlight of his life was when he met his wife and it was "love at first sight." They spent many happy years together as they raised 7 children in the home they had built in South Burlington. So you can imagine that when his beloved wife passed away in 2001, he found his home was his comfort and that staying there with all his memories was tremendously important to him as well as keeping his independence.

As the years passed, Dean real

And...They're Off!

ized he couldn't live alone any longer and needed some help in order to say at home. Now through HomeShare Vermont, he not only has Jeanne as a caregiver and confidant but he also has a homesharer living in the downstairs apartment



Dean and Jeanne

of his home and a second caregiver when Jeanne takes time off. Dean's so pleased to have help with cooking, dishes, driving and the daily household chores leaving him time to reflect and putter about. His house is full of life and laughter once again. Jeanne, who has been caregiving with HomeShare Vermont for the last 2 years, says her relationship with Dean "is more like a friendship than work." When her husband, who had Alzheimer's and who she cared for, passed away in

2006, Jeanne realized that care giving was something she wished to continue doing as she knew how fulfilling it could be. After living in Florida for 30 years, she moved back to Vermont to be closer to her grown children and found HomeShare Vermont to fill the quest to renew her work as a caregiver.

Dean and Jeanne are great for each other having sparked up a true friendship which adds richness to each of their life's voyage and keeps their children from worrying about them.

According to Dean, the best part about having caregivers is the freedom they give him. He explains, "I appreciate so much what they do for me. It means not bothering my family as much and I get to spend my days the way I want and be in my own home."

Homesharing in Addison County

Time Together and Apart

eet Gladys—she's getting ready to celebrate her 89th birthday in the home she's lived in since 1950. Gladys is a quiet woman who enjoys the simple things in life like comfort food and watching birds out



Gladys and Kathy

her window with her two cats. Barb, her longtime friend, was worried about Gladys being home alone so much and approached her with the idea of having someone move in to help her out. Barb was spending more and more time at Gladys's which was a challenge at times.

Kathy, who is in her 50s, had heard about HomeShare Vermont from a friend. She was in the midst of a divorce and was selling her home and looking at apartments. She applied and interviewed with HomeShare Vermont, but she needed to find housing soon for herself and her cat.

When we introduced Gladys and Kathy, they hit it off immediately. Even so, both had questions and concerns. Gladys wasn't so sure about having a new person in the house. She wondered if they would each have free time and give each other space and if the cats

Homesharing

Sitting down for iced tea with Meryl & Monica, you might think that they are grandmother and granddaughter with a wonderful friendship. The laughter comes easily as they watch Chico, the cat, attempt to paw his way into the house. There is a definite sense of comfort and closeness as Meryl asks Monica's opinion of the newly painted tomato tower. Observing all of this, it is hard to believe that Meryl and Monica met

less than a year ago through HomeShare Vermont.

HomeShare Vermont. In 2003, Meryl decided she was ready to retire and "settle down," so she relocated from New Hampshire to be closer to her grown son in the Burlington area. Meryl found a lovely home in the New North End and became very active at the Senior Center leading a book club and serving lunch every Monday. Her new life here was nice, but



Friends for a Lifetime

Monica and Meryl

Burlington can be quite expensive. Having an extra room, she considered taking in a housemate to offset the costs. One of her friends told her about HomeShare Vermont, and she contacted us right away. When we introduced Meryl and Monica, they hit it off immediately. Monica says it was an easy first conversation, "it was like we already knew each other."

Monica, a 21-year-old junior studying environmental science at UVM, might seem like an unlikely match for Meryl. Yet her maturity, centeredness, and quiet independence suggested it might be a good fit. As a college student, she needed a quiet haven where she could study and be away from the often chaotic college life, and rent was too high to live alone. Monica's friend told her about HomeShare Vermont and Monica thought it sounded like a wonderful option - she was drawn to the idea of living in a home versus a tiny apartment or dorm room. And if this home had

space for her to garden and compost that would be even better. But between classes, studying, and her work-study job at ECHO, Monica had a busy schedule and needed a homesharer who was very independent and needed little help around the house.

Monica describes their relationship, "It's awesome. Our schedules might be different but we always try to catch up & chat." For Meryl, the best part of home-

sharing is that her family and friends say it has kept her young. When asked if they would HomeShare again, Monica said she hoped and planned to stay with Meryl for her senior year at UVM. Meryl's response was one of surprise and delight, saying, "You are?! I was so afraid to ask if you were staying because I thought you might say no." While Monica and Meryl plan to be housemates for another year, it is quite clear that they will be close friends for a lifetime.

would get along. As Kathy says, "You don't know unless you try." So they tried a two-week trial match, and that was the start of a great relationship.

These days you'll find Gladys and Kathy stopping at yard sales from Vergennes to Cornwall and making lists of the many wildlife visitors to their backyard (over 25 kinds of birds so far, as well as fox, deer and woodchuck). Kathy said she likes to make an effort at small kindnesses such as leaving happy notes to brighten her day. Gladys returns the favor by frequently telling Kathy how much she's appreciated. They exchange a lot of hugs.

They make sure to have time together and time apart—they feel this is the base for a good relationship. But the cats are warming up to each other a little more slowly; they've decided they like time apart, not together! Kathy's cat naps under her bed and Gladys's cats nap on hers. They chase each other a little but don't cross paths a whole lot which seems to be working out fine. In Barb's words, "Gladys needed someone to be there more than I could be. Kathy needed someone kind to live with and a comfortable home. It is amazing how much they enjoy each other. A perfect match!" Gladys says simply, "I'm happier. Not so lonely." And that's just what HomeShare Vermont likes to hear.



HomeShare Vermont is a non-profit agency that enables elders and persons with disabilities to remain independently in their homes by bringing them together with people seeking affordable housing and/or care-

giving opportunities. HomeShare Vermont is a member agency of the United Way of Chittenden County.

Our programs and services are available to all people regardless of race, color, religion, sex, sexual orientation, age, disability, place of birth, ancestry or national origin. 5

HomeShare Vermont Endowment Funds

July 1, 2010–June 30, 2011

The Building Fund

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A s part of our 2007 Capital Campaign to build a new home for HomeShare Vermont we included a healthy reserve account, a dedicated fund now called The Building Endowment Fund. This fund can be used for building/office related expenses as approved by the Finance Committee.



Please Consider a Planned Gift

Planned Giving is a way to leave a philanthropic legacy for HomeShare Vermont. Planned gifts provide an ongoing source of income to assure the long-term viability and sustainability of our programs. As a community-based organization even small bequests can offer a relatively large income stream. Join us in helping to assure that HomeShare Vermont is here to assist future generations. Please consider adding HomeShare Vermont to your estate plans.

THE POLLY ROWE FUND

The Polly Rowe Fund was developed in 2002 after the passing of one of our founders and long-time volunteers, Polly Rowe. Polly volunteered for HomeShare for over eighteen years. She not only volunteered her time but was also a home-



sharer herself. The goal of The Polly Rowe Fund is to generate income to help sustain HomeShare Vermont. To reach that goal, a portion of The Polly Rowe Fund has been placed in the HomeShare Vermont Fund at the Vermont Community Foundation.

A special thank you to the following donors who have given so generously this year:

Anonymous Roberta Baker & Warner White Kate & Scott Baldwin Malcolm & Sarah Chamberlain Ann B. Durbrow Robert & Malia Honnold Bernard Lisman Martha Osley & Carol Tandy Bev Osterberg The Estate of Alex Ribak William & Judith Rowe Jane Stickney

The Building Fund

Beginning Balance	\$88,256.08
Interest	3,109.44
Expenses	(4,423.99)
Ending Balance	\$86,941.53

THE POLLY ROWE FUND

Beginning Balance	\$174,960.11
Interest	4,831.72
Donations & Bequests	200,950.00
Loss/Gain on Investments	9,796.46
Ending Balance	\$390,538.29

Total Endowment Funds \$477,479.82

Financial Report

July 1, 2010 - June 30, 2011

This year saw several major improvements in the financial status of HomeShare Vermont. First was an unexpected bequest from the estate of Alex Ribak (*see article on page 9*). This gift was added to The Polly Rowe Fund. One of the challenges for a small non-profit is determining how to steward these funds to help provide an income stream for HomeShare Vermont. After reviewing several options for investments, the Board of Directors has established the HomeShare Vermont Fund with the Vermont Community Foundation, and has since put a substantial portion of this bequest into this Fund. Another improvement to our financial statements this year is an accounting of the donation of professional services from

INCOME

our Staff Volunteers. This year the volunteers started keeping timesheets and the audited financial statements formally recognize the value of these services to our bottom line. We wish to thank Cathedral Square Corporation for



their continued collaboration and for providing bookkeeping services to HomeShare Vermont. This not only helps us financially but also provides a segregation of duties and an additional level of financial controls that are often difficult to achieve in small organizations.

John Draper, Board Treasurer

INCOME						
United Way	\$ 56,864					
State Grant	77,545					
Municipal Grants	15,902					
Foundations & Grants	62,722					
Annual Appeal	15,730					
Inns Raffle	10,690					
Spring Party	14,256					
Donations	27,251					
Customer Fees	13,795					
Other	4,468					
Donated Services	24,160					
Total	<u>\$323,383</u>					
EXPENSES						
Salaries	\$175,372					
Payroll Benefits	35,626					
Donated Services	24,160					
Advertising	9,160					
Occupancy	5,774					
Postage	4,163					
AmeriCorps	6,176					
Fundraising Exp.	2,362					
Audit/Legal/Ins.	10,381					
Services & Training	4,434					
Telephone & Equip.	3,910					
Printing	7,463					
Video	5,060					
Supplies	3,568					
Mileage	2,680					
Misc.	5,227					
Total	<u>\$305,516</u>					
Net Surplus	<u>\$17,867</u>					

Audited Statement of Financial Position 6/30/11

ASSETS:					
Cash & cash equivalents	Cash & cash equivalents \$513,669				
Fund Held by					
VT Community Foundation	108,141				
Office Facility, at cost	202,352				
Office furniture & equipment	14,525				
Accumulated depreciation	(27,863)				
Total Assets	<u>\$810,824</u>				
LIABILITIES AND NET ASSETS:					
Current Liabilities					
Accounts payable	466				
Accrued payroll	<u>6,003</u>				
Total Current Liabilities	<u>6,469</u>				
Net Assets					
Unrestricted net assets					
Undesignated	137,861				
Designated by Board	390,538				
Used for office facility, furn.					
& equip., less depreciation	<u>189,014</u>				
Total Unrestricted Net Assets	717,413				
Restricted Net Assets					
for building related expenditures 86,942					
Total Net Assets	<u>804,355</u>				
Total Liabilities & Net Assets \$\frac{\\$810,824}{\}					

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Volunteers Make It Happen!

Volunteers are the cornerstone of HomeShare Vermont. Our volunteers provide the majority of our service delivery system and are one of the primary reasons we are so successful. Staff Volunteers, now fourteen in number, provide an average of 8 to10 hours per week doing actual casework. Julie Burger Pierson was a newly retired social worker when she and her husband retired to the Burlington area in 1998. Looking for a volunteer experience which would engage her clinical skills and provide the pleasure of giving back to the community, HomeShare Vermont appeared to meet her



Julie, Ellie, Kathleen, Jane & Carol

In last year's annual report we introduced you to our Staff Volunteers in Addison County. This year we would like to introduce you to our volunteers serving Chittenden and Grand Isle counties.

Kathleen Kocherlakota joined HomeShare Vermont in 2009. After retiring in 1999 from a 30 year career as a university professor of statistics in Canada and spending 10 years as care giver for her husband, she was looking for a new career as a volunteer. Kathleen says that volunteering provides a new look at her community, so different from the seclusion of the academic world. In addition to volunteering, she has audited several courses in linguistics at UVM which is an area Kathleen says she missed in her university career.

expectations perfectly. Julie says, "The organization and group of colleagues offered a challenging and fulfilling experience like none other."

Jane Goodman has been working in education for the past 35 years. She is currently a faculty member for the CCSU Teacher Apprenticeship Program for career-changing individuals preparing to enter the teaching workforce. Jane is a twoyear volunteer with HomeShare who enjoys the opportunity to help folks to stay in their homes by hosting those looking to share their lives and household responsibilities. Ellie Campbell has shared her time and energy volunteering for HomeShare Vermont for the past eight years. As a professional caregiver with hospice experience, Ellie is a vital part of HomeShare Vermont's service delivery. Kayaking, travelling, and enjoying the great outdoors are some of her other favorite ways to enjoy all that Vermont has to offer.

Carol Miller is a retired physical education teacher, a native Pennsylvanian and describes herself as a "people person." During the past five years, Carol has enjoyed volunteering for HomeShare and has loved sharing the goals and mission of this "people-caring" agency. She loves her adopted state, UVM women's basketball, outdoor sports, (especially golf) and life in the Champlain Islands.



Dorothy "Dot" Black Since 1981 Dot has been a Staff Volunteer with HomeShare Vermont. She is a retired school

teacher and raised four wonderful children. Dot has donated an average of 10 hours a week for three decades to HomeShare interviewing clients, introducing potential matches, doing reference checks, updating files, participating in a weekly case conference meeting, and mentoring new volunteers. That's nearly 16,000 hours!

Dot has a special talent of connecting to people, listening to their stories and empathizing with their situation - qualities so vital when trying to successfully match two people.

A Generous Legacy Gift Supports the Future of HomeShare Vermont

This spring came an unexpected phone call from Bill and Gail Currier. They had a check they wanted to hand-deliver to HomeShare Vermont. It was from the estate of Alex Ribak of Shelburne who passed away on December 15, 2010. Alex died just two days shy of his 98th birthday with his best friends, Bill and Gail, by his side.



Alex Ribak

Alex was an artist, sculptor, carver, electrician, astronomer, inventor and traveler. He was born in Tennessee in 1912. He and his wife Molly moved to Vermont in 1979 when he retired from his electrical contracting business. Molly passed away in 1996 and, with the help of the neighbors, Alex was able to stay in his home until the end of his life. "He was a friend to everyone he met and loved to help everyone," said Bill. "If you told him of a problem you were having, Al would invent a solution and have it built the next day". Al was also an avid walker and walked everyday in his Martindale neighborhood and on his walker was a sign, "Two foot power, no gas."

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In talking with Bill and Gail we could not find a direct relationship between Alex and HomeShare Vermont but we learned that he valued programs that encouraged people to stay in their homes. Alex had never used our services that we know of, nor been a volunteer with us, but had been a long time donor. Alex's decision to leave HomeShare this amazing gift will help us help others to stay at home, as he was able to do.

This gift has been included in the Polly Rowe Fund. To generate income, HomeShare has invested part of this bequest in the HomeShare Vermont Fund at the Vermont Community Foundation. ↑

Helping Each Other with the Vermont Community Foundation

A recently established partnership with The Vermont Community Foundation provides HomeShare Vermont donors with a broader range of gift options. One of those options is the charitable gift annuity which is ideal for individuals who:

- Want a guaranteed steady source of income from their gift.
- Want an annual income they can count on regardless of what happens in the stock market.
- Want an uncomplicated arrangement that's simple and inexpensive to create.

A charitable gift annuity is a gift that pays you income for life. When you establish this annuity, you give cash or appreciated property to a charity, and in return, you receive a fixed income for life and an immediate income tax deduction.

When you establish a charitable gift annuity, you provide future support to HomeShare Vermont that will last for generations. And you enjoy immediate income tax savings and a dependable fixed income for life, much of which may not be subject to income taxes.

The annual payment amount you receive will not change, regardless of what happens in the stock market. Your payments are guaranteed by all the assets of the Foundation which are in excess of \$100,000,000. Upon the death of the income beneficiary, the remaining assets in your annuity will be set aside in a special fund to support HomeShare Vermont. For more information, contact Kirby Dunn at HomeShare Vermont (802) 863-5625 or Tom Smith at the Vermont Community Foundation at (802) 388-3355. ♠

SAMPLE ANNUITY PAYMENTS FOR A \$15,000 GIFT *

Donor's Age	Interest Rate	Annual Annuity	Tax Deduction**
60	4.8%	\$720	\$3,396
70	5.8%	\$870	\$4,934
80	7.5%	\$1,125	\$6,762

*These figures are for illustration purposes only. Minimum age is 60, and minimum gift is \$15,000.

**The tax deduction is estimated and will change with the monthly IRS discount rate.

HELP US SAVE THE PLANET! Would you like to receive our newsletter by e-mail? Do you have a name or address change we should know about? Please email sharevt@sover.net or call 863-5625 with your changes. Your information is always secure with HomeShare Vermont, as we never share our mailing lists.

Thank You! We'd like to thank our donors at all levels of giving, who have faithfully supported us again this year. HomeShare Vermont gives a special thank you to the staff, volunteers and donors of the United Way of Chittenden County.

Donald Ager 10 Jake Agna & Patty Tobias Bill & Karen Allen Linda Allen Stephen & Anita Allen Kara Alnasrawi Leyla Alnasrawi Jane Ambrose Sandy & Bert Anderson Jeanette Andrew Paul & Karen Andrew Anonymous (39) Michael Arena Stewart & Becky Arnold Celia Asbell Sen. Tim Ashe Eugene Ashlev Karl & Heather Ashline William Aswad Phyllis & Henry Atherton Amanda Aube Gary & Carol Audette Craig & Kelly Austin Ken & Dot Austin David & Meredith Babbott Stephanie Baer Jack Bahrenburg Helen Coates Bailey Kate & Scott Baldwin Ruth Barenbaum Carolyn F. Barnes Ann & Jack Barnes Jim Barrett Elizabeth Bassett & John A. Pane Melodie Bean Laurence Beinert Nancy Bell Lori Bello Michael Bemis Tom & Lucretia Benek Carol & Chris Benjamin Paul & Susan Benoit Marjorie S. Berger Catherine Bergeron Debby Bergh Linda Berlin Jack & Susan Besin James & Carol Bessette Frederick G. Beyerlein Molly Bidwell Deb Bilodeau Dan & Carol Birdsall Dorothy M. Black Karen & William Black Julia Blake & Steve Gelatt Leslie Blow Brooks Boardman Scott Boardman Carl Bohlen & Kristy McLeod Amv Bond Thomas P. Bonnette Janet & John Bossange Jeanne Boucher Maurice & Judith Boudah Joseph & Dale Boutin Dick & Mickee Boyd John & Renee Brady Dr. & Mrs. Theodore Braun Louis & Lois Bresee Mark & Kathy Brooks Janice & Vernon Brosky Lincoln Brown & June Meyer

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In-kind donations from local businesses for our Inns Raffle and Silent Auction were acknowledged in previous newsletters and cannot be listed here due to space constraints.

If we have omitted anyone or included anyone who would prefer to be anonymous, it is unintentional, and we would appreciate your notifying the HomeShare Vermont office. Anyone who contributed after June 30, 2011 will be acknowledged in next year's annual report. We wish to acknowledge Steve Alexander and Phyllis Bartling of Futura Design in Shelburne for donating their time and talents towards the design and production of this Annual Report and many other printed pieces for HomeShare Vermont.



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